Feel the width: the expanding scope of postal regulation

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Scope of regulation is broadening

horizontal regulations - more are relevant and increasingly important

more types of providers addressed by postal regulations
Horizontal regulations

- Consumer protection: especially for e-commerce transactions, returns and delivery
- Environment: especially on emissions, UVARs
- Transport: e.g. driver hours
- Privacy: customer and employee data
- Labour: affecting casual part-time workers, plus rules on gig economy

and many more …
Expanding reach of postal regulations

clearance, sorting, transport and delivery of postal items

confirms inclusion of courier, express ...

extending to e-commerce intermediaries

postal rules themselves expanding in scope
Impact on review of postal framework

2020?

- consumer protection
- competition
- interoperability
- environment
- plus ...

justified intervention?
risk of overlaps, duplication
increasing complexity
Importance of political environment

politicians themselves use and “understand”

higher risk of unjustified intervention
thank you!

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