



# Measuring the market and its regulation: what do we need to know? Assessing the Efficiency of IMs

Dr Andrew Smith

Institute for Transport Studies, University of Leeds

1<sup>st</sup> Florence Workshop on Rail Transport Regulation

15 November 2010



- Focus on one of the main tasks of economic regulators – ensuring that regulated firms are efficient
- In rail, the British Office of Rail Regulation (ORR) has undertaken many studies
- EU legislation:
  - Financial equilibrium of the IM (regulation; multi-annual contract) plus pressure for cost reductions
  - Independent rail regulators set up
- Focus of this presentation – **how can we measure whether firms are efficient?**

# The background



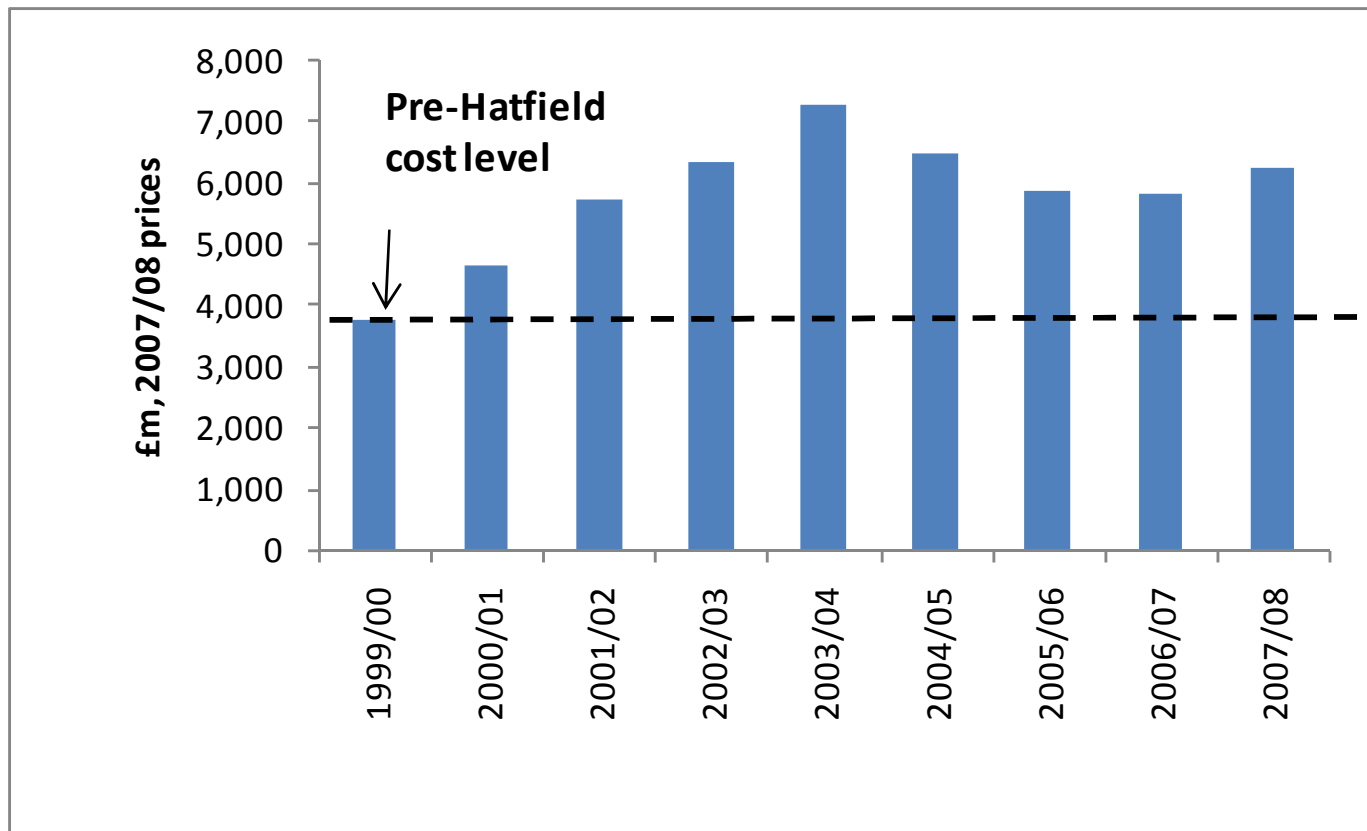
UNIVERSITY OF LEEDS

- Assessment of whether rail infrastructure costs are efficient has been a major issue in Britain

# Rail infrastructure costs in Britain



UNIVERSITY OF LEEDS



- Cost per train-km increase of 87% by the peak in 2003/04
- Unit costs in 2007/08 still 55% above pre-Hatfield peak



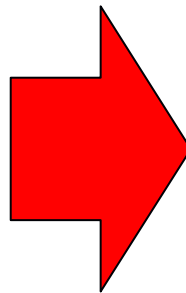
# Relationship between government and regulator: rail



UNIVERSITY OF LEEDS

High level output specification (HLOS)

Statement of funds available (SOFA)

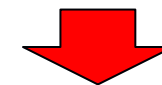


ORR costs the HLOS

Efficient costs

Regulatory RPI-X process

Transparent



**Government cannot set both price and quantity**

**If cost is greater than SOFA, government must specify reduced outputs – cut services**





- You don't know efficient level of costs
- How can you find out?
  - Trends in economy-wide productivity
  - Historic trends within the company
  - Other utilities (unit cost trends)
  - Other regulated firms in the same industry
  - International benchmarking
  - Internal benchmarks within the company
  - Bottom-up reviews (consultant; company)



- You don't know efficient level of costs
- How can you find out?

- Trends in economy-wide productivity
- Historic trends within the company
- Other utilities (unit cost trends)
- Other regulated firms in the same industry
- International benchmarking
- Internal benchmarks within the company
- Bottom-up reviews (consultant; company)

**Trend based  
comparisons**



- You don't know efficient level of costs
- How can you find out?
  - Trends in economy-wide productivity
  - Historic trends within the company
  - Other utilities (unit cost trends)

**Trend based  
comparisons**

- Other regulated firms in the same industry
- International benchmarking
- Internal benchmarks within the company
- Bottom-up reviews (consultant; company)

**Absolute  
efficiency  
comparisons**





- You don't know efficient level of costs
- How can you find out?
  - Trends in economy-wide productivity
  - Historic trends within the company
  - Other utilities (unit cost trends)

**Trend based  
comparisons**

- Other regulated firms in the same industry
- **International benchmarking**
- **Internal benchmarks within the company**
- Bottom-up reviews (consultant; company)

**Absolute  
efficiency  
comparisons**

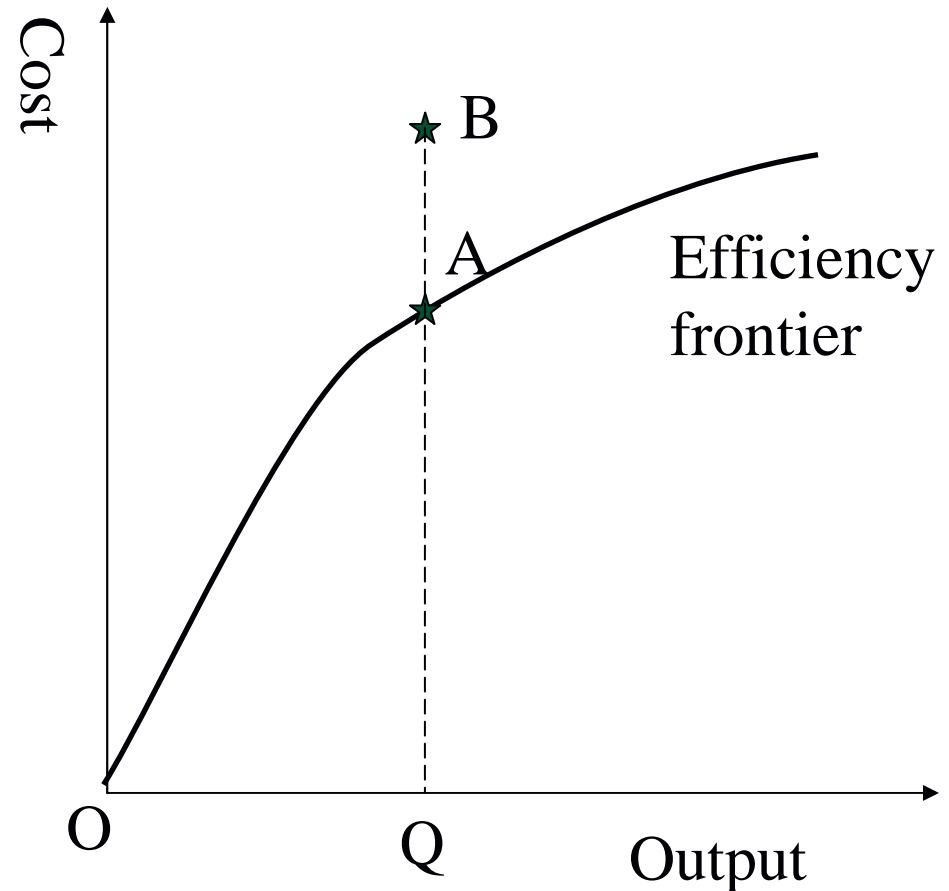


# International benchmarking study: national data



UNIVERSITY OF LEEDS

- Sample: 13 European IMs over 11 years (1996 to 2006)
- **Data: UIC Lasting Infrastructure Cost Benchmarking data**
- Aim: explain costs in terms of a set of explanatory factors, e.g.
  - Network size; traffic density and type; other characteristics (electrification; multiple track); potentially, others...
- Having accounted for these factors, and random noise, assess **relative efficiency**

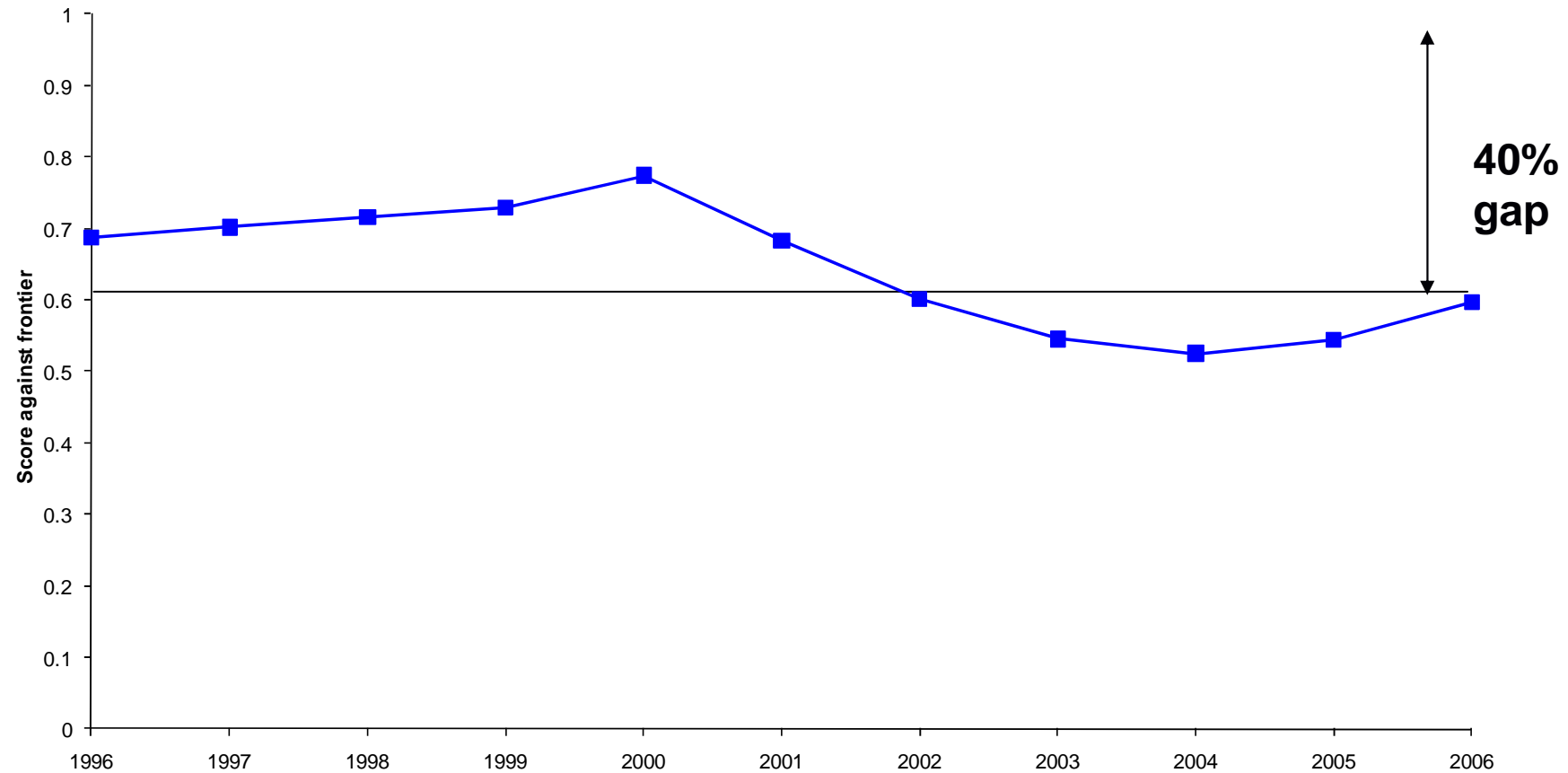


# Efficiency estimates for NR



UNIVERSITY OF LEEDS

Profile of Network Rail Efficiency Scores: Flexible Cuesta00 Model



Implies a gap against the frontier of 40% in 2006



# International regional benchmarking study: illustrative outputs



UNIVERSITY OF LEEDS

$$OE = IE \times EE$$

**Overall efficiency (OE)**

**Internal efficiency (IE)**

**External efficiency (EE)**

**See Smith and Wheat (2009)**



- Data definitions
- Taking account of differences in price of inputs (e.g. Labour)
- Potential omitted variables
- Under or over-renewal?
- Ultimately some uncertainty – but regulators and companies in Britain use wide range of other studies as well
- The approach can be improved over time and with more countries



- Technical methods exist for assessing efficient costs in rail
- Internal and international benchmarking the most applicable
- Challenge is to enhance modelling of heterogeneity
- And possible under / over-investment is a key issue
- Strong interest – so scope for international collaboration
- Developing benchmarking takes time and commitment over time
- Scope to understand performance gaps and the reasons why
- Benefits to companies taking the initiative