

12TH FLORENCE RAIL FORUM - HOW TO DEFINE, MEASURE, AND IMPROVE THE PERFORMANCE OF THE EUROPEAN RAILWAY SYSTEM?

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Villa La Fonte, Via delle Fontanelle, 18 - San Domenico di Fiesole

2 MAY 2016

INTRODUCTION

To make railways the backbone of an efficient, sustainable and cohesive multimodal mobility system, the overall performance of the railway system has to improve. Even though everyone agrees on this, the very definition of performance and especially its measurement remain controversial.

Performance can be quantitatively defined by means of KPIs, themselves composed of a set of different parameters and variables. Aiming at the development of a comprehensive performance culture in the sector, the different rail stakeholders have been working on the issue for many years: they have defined their own KPIs and transnational working groups and fora are currently working on performance. However, the indicators chosen and the data gathered by the different stakeholders are not always comparable, thus hindering comparison, benchmarking and improvement.

The European Commission is stressing the need to further develop performance and indicators while making the best use of the already existing efforts and achievements. In particular, in order to take concrete legislative steps, it is urgent to agree not only on the definition of the performance indicators, but also on the way regulators have to make use of them. Several options are under consideration: should benchmarks be included in market legislation? If so, which indicators should be included? To improve the performance of the sector, should an incentive scheme be developed?

At the 12th Florence Rail Forum we aim at discussing the different aspects of the performance of the European railway system. Furthermore, and thanks to the contribution of leading experts, we will compare and confront the peculiarities of the already existing performance scheme of the air transport sector with the possible evolution of the performance scheme of the railway sector. We will discuss:

- Which performance indicators are of relevance for each stakeholder and how are they measured?
- What are the core aspects of rail business where performance needs to be improved? How to create right incentives?
- How should national and EU rail market legislation evolve to safeguard better performance?
- What can we learn from the experience of benchmarking the performance in air transport?

PROGRAMME

- 08.30 - 09.00 **Introduction to the Forum**
Matthias Finger | EUI and EPFL
Olivier Onidi | Director for European Mobility Network, DG MOVE
Annika Kroon | Policy Officer, DG MOVE Unit Single European Rail Area
- 09.00 - 10.45 **Which performance indicator is valuable for each stakeholder and how are they measured?**
Victor Vaugoin | Head of Brussels Office, ÖBB
Gilles Peterhans | Secretary General, UIP Rail
Laurent Monjole | Head of European and International Affairs, ARAF
Arcangelo Fornelli | Vice President, Hitachi Rail
Round Table Discussion
- 10.45 - 11.00 Coffee break
- 11.00 - 12.45 **What the core aspects of rail business are where performance needs to be improved? How to create right incentives?**
Antonio Manganelli | Sector Regulation Manager, UK Competition and Markets Authority
Markus Ksoll | Head of Competition and Regulatory Policy, Deutsche Bahn
Gregoire Marlot | Head of railway strategy and regulation department, SNCF
Veronica Elena Bocci | Coordinator, DITECFER
Round Table Discussion
- 12.45 - 13.45 Lunch break
- 13.45 - 15.30 **How should national and EU rail market legislation evolve to safeguard better performance?**
Joseph Doppelbauer | Executive Director, European Railway Agency
Alice Polo | Senior Interoperability and Safety Manager, UNIFE
Ichiro Takahashi | Head of Brussels Office, EJRC
Michael Sünder | Senior Advisor for Regulatory and International Affairs, SBB
Round Table Discussion
- 15.30 - 15.45 Coffee break
- 15.45 - 16.45 **What can we learn from the experience of benchmarking in the air sector?**
Rolf Tuchhardt | Policy Officer, DG MOVE, Unit Single European Sky
Round Table Discussion with all speakers and participants
- 16.45 - 17.00 **Conclusions**
Matthias Finger | EUI and EPFL
Olivier Onidi | Director for European Mobility Network, DG MOVE