3 May 2016,
Florence/Italy

Creating a lean and efficient regulatory framework for customer-friendly digital ~~railways~~ public transport-network

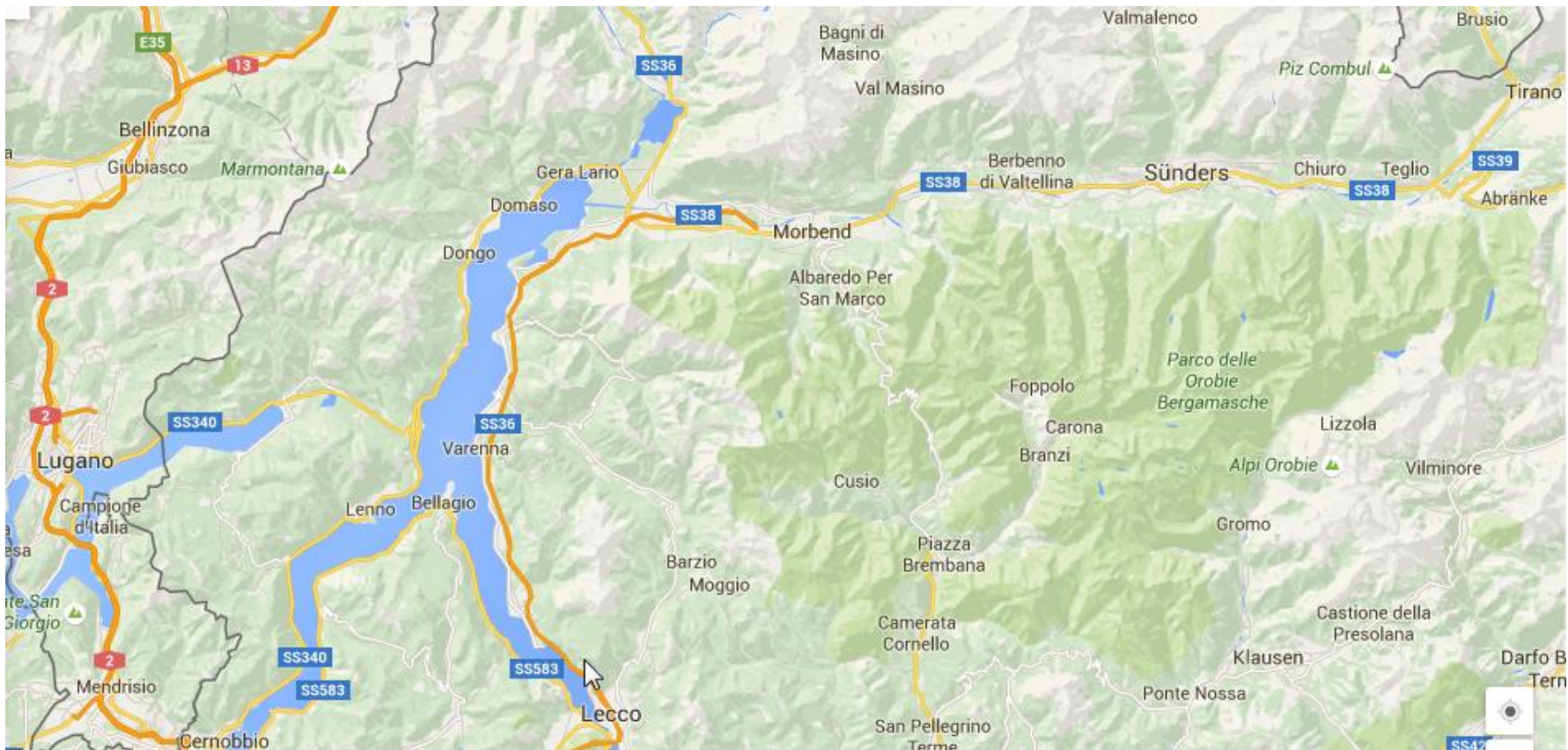Josef Schneider // **EUROPEAN PASSENGERS' FEDERATION** // www.epf.eu

EPF

- 35 member organisations
- 20 countries

WHAT IS THE EUROPEAN PASSENGERS' FEDERATION?

- founded 2002

- the European umbrella organisation of national and regional passengers' organisations

- financed by its member organisations

- representing passengers' views at the European level

- dealing with all modes of public transport such as local transport, railways, buses, aviation and maritime transport

Holiday trip to Lugano, Lake Como and Tirano

recent example

Online-Fahrplan.

Von:	Wetzlar	
Nach:	Porlezza	
Via:		
Datum:	Mi, 04.05.16	◀ ▶ Kalender
Zeit:	08:00	● Abfahrt ○ Ankunft

Für das gewünschte Reisedatum können keine Verbindungen gefunden werden.

⊕ Erweiterte Suche ⊕ Neue Anfrage ⊕ Gegenrichtung ⊕ Weiterfahrt   **Verbindung suchen**

	Bahnhof/Haltestelle	Zeit		Dauer	Umst.	Reise mit	Information	Preis
	Verbindungen vom Fr, 06.05.16							
1 ⊕	Wetzlar	ab	04:54	10:46	6	RE, ICE, IR, ICN, NFB 461, NFB 1, BAT	1. 🚹 2. 🚹	
	Porlezza	an	15:40					**Preis/Kauf**
2 ⊕	Wetzlar	ab	04:54	10:46	6	RE, ICE, IC, ICN, NFB 461, NFB 1, BAT	1. 🚹 2. 🚹	
	Porlezza	an	15:40					**Preis/Kauf**

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Orario Completo CANTURINO, pdf,
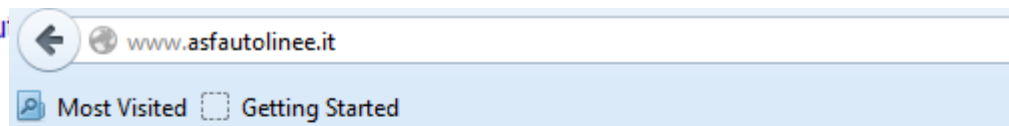729,69 KB, Scarica · C50 Como ...

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Most Visited · Getting Started

Proxy Error

The proxy server received an invalid response from an upstream server.
The proxy server could not handle the request *GET /*.

Reason: **Error reading from remote server**

- qualified

- complete

- understandable

- useful

- free of barriers

- consistent

- reliable

➤ give a full choice of possible offers

    ▪ best price

    ▪ quality of service

    ▪ flexibility

➤ first choice: one through ticket door to door

➤ second choice: all tickets for the whole journey. All tickets together as one single contract

➤ as an absolutely minimum: full information about the whole journey

➢ there is a strong need for open data
➢ not everything needs to be open source but passenger related data should be freely accessible:
- Timetables
- Real time information
- Delay data
- Train composition and occupation
- wayfinding
➢ Promote initiatives to develop products for passengers

Thank you for your attention!