





Key lessons from British experience:

Nature of contract

- Short franchises (7+3 years)
 - · Have significant problems
 - · Too much emphasis on avoiding financial risks versus innovation to reduce costs and improve services

 - e.g. working practices (lack of one person operation)
 e.g. new rolling stock (lack of emphasis on lighter, more track friendly designs)
 - Work best with
 - · The franchising authority taking charge of
 - marketing and pricing, and
 - procurement of assets (including rolling stock)
 - · Gross cost contracts, which focus attention on cost control
 - · Particularly appropriate for urban and regional operations
 - e.g. London Overground
- Long franchises (15 years plus)
 - Better with more commercial freedom for operator
 - More appropriate for longer distance services
 - · (e.g. Chiltern)



9th Railway forum - Florence

Challenge the future 3



Key lessons from British experience:

Geographical scope

- Most successful franchises are medium sized ones
 - · Limited economies of scale
 - (C2C, Chiltern etc: 6-10m train km per year rather than 40m)
 - But strong economies of density, so avoid overlaps
 - Economies of density less pronounced for more diverse franchises
 - But may be benefits of integrated service planning
 - · e.g. First Great Western
 - (unless this is undertaken by franchising authority)
 - See (online)
 - · Wheat, P.E. and Smith, A.S.J. (2014), "Do the usual results of railway economies of scale and density hold in the case of heterogeneity in outputs: A hedonic cost function approach", Journal of Transport Economics and Policy.

TUDelft 12 December 2014

European evidence on rail tendering: Summary

- · Great Britain (see also slides prof. Nash)
 - High costs (by int. standards) (McNulty, 2011)
 - · Need for more integrated approach, vertical alliances (McNulty, 2011)
- - Jensen & Steling (2006): competition reduces costs, separation increases costs
 - Increased supply, and tendering (see also Alexandersson (2010): "The accidental deregulation")
- Netherlands
 - · No good data, no academic publications
 - Regional lines: better regional integration (buses!) and growth by regional transport policy, efficiency gains by tendering (but simplified operations)
- Germany
 - Link & Merkert (2011): more service, better quality, lower costs; regulatory problems irt non-separation
 - Yet: one of the largest share of tendered services in Europe
- International comparisons (EVES-Rail: van de Velde, et al., 2012)
 - Competition: No measurable impact on market share or costs
 - Vertical separation raises costs for densely used railways



9th Railway forum - Florence

Challenge the future 5

Research challenges:

Shortcomings in most studies

- Data quality remains very problematic!
- Insufficient attention paid to separating effect of
 - Vertical **separation** (true, half, adequate,...)
 - Type and extent of contracting (gross-cost, net-cost,...)
 - Type and extent of competition (competitive tendering, open access)
 - Managerial and governance reforms (even without competition)
 - Economic effects (financial crisis, growth)
 - **Demographic** effects (urbanisation, growth, decline)

TUDelft 12 December 2014

Tendering PSOs: Why?

- For more efficiency?
 - 20% (or more) improvement compared to prior inefficient situation
 - However: lessons from GB (high total costs)
- For more innovation?
 - · New rolling stock: often imposed by TA
 - · New service patterns: often imposed/designed by TA
 - · Better integration with local services: often imposed/designed by TA
 - · Marketing/pricing: often gross-cost and integrated fares by TA
- So is it more a question of power, rather than a question of competition?
- Or is it dogmatism?
 - On impact assessment 4RP:
 - "Assumed impacts of the different options are well illustrated and described, but the reasoning as to why these impacts occur as a result of a specific policy does not appear to be based on facts, academic literature or existing evidence." (Impact Assessment Unit, European Parliament, May 2013)



9th Railway forum - Florence

Challenge the future 7

Tendering PSOs:

What?

- Splitting the main network?
 - EC's formula (3) or EP amendments (1-2-3-4) or ???
 - Beware of consequences!
 - Paradox: More contracts → more competition & need for more state
 - coordination (otherwise worse product) → more central planning
 - Communicating vessels: contract size $\leftarrow \rightarrow$ market innovation
 - (Note: depends on geography and demography, and on available capacity)
- Alternatives
 - Arrange such as to tender only regional lines? (SE, DE, IT)
 - **Open Access** on main routes ... to avoid tendering and complex contracting?
 - Paradox: Loosing opportunity to contract main operator! (e.g. if in NL)
 - 1370 lacking on "rules of the game" as alternative regulatory instrument
 - How fair is this?
 - · Embededness in regional economy, real-estate development and synergy
 - Example: Impressive Japanese examples, also Hong-Kong
 - Tendering for vertically integrated concessions? (as a weak version of Japanese synergy)

TUDelft 12 December 2014

9th Railway forum - Florence

Tendering PSOs:

How?

- Ensure **knowledge of transport authority** (tendering, contracting, monitoring)
 - One tendering authority (GB) versus several (D, NL, S)
 Benefit of competition/learning between authorities?
- Ensure level playing field
 - Access to rolling stock (financing!) ← concessions tend to get bigger!
 - · Access to other facilities (but how far should this go?)
 - · Dominance of state railways (not only as incumbents)
- Ensure proper coordination for system-wide efficiency (4RP?)
 - Network effects (Note: this is not about cross-subsidisation!) (1370?)
 - Service coordination (timetabling, etc)
 Ticketing, seasonal passes, rebates, etc.
 Passenger information, etc.
 - Incentives for efficiency of infrastructure management (50% of costs!)
 - Interface management with infrastructure manager (and others)
 Avoid bias to capital expenditures
 - Avoid bureaucracy, slow responses and incentive misalignment
 Beware: Penny-wise, Pound-foolish?
 Who takes care of long-term developments? State? "Ministry of railways"?

TUDelft 12 December 2014

9th Railway forum - Florence

Challenge the future 9